Product	Community Proud (S5)		
Issuer	Central West Credit Union Limited		
	ABN 67 067 649 885, AFSL 245415, Australian Credit Licence 245415		
Date of TMD	01 June 2024		
Target Market	Description of target market		
	Retail clients who:		
	are Non-Profit Community Organisations		
	need a transactional banking account to conveniently manage their funds and facilitate payments		
	Description of product, including key attributes		
	This is a Community Proud account and the key features of this product are:		
	no minimum deposit		
	at call		
	variable interest rate, calculated on daily balance, paid monthly.		
	 interest rate varies according to the size of the deposit but no interest is paid up to \$199.99 		
	card access		
	statement and other fees may apply*		
	Transactions Limits apply*		
	internet banking		
	banking app		
	Transaction fee free		
	Samsung Pay, Google Pay, Apple Pay		
	*re Schedule of Fees, Charges & Transaction Limits brochure		
	Classes of consumers for whom the product is clearly unsuitable		
	This account is not suitable for:		
	Customers who are not a Non-Profit Community Organisation.		

Distribution **Conditions** staff Review **Triggers**

Distribution conditions

This product is distributed by the issuer through the following channels:

- branches
- mobile lender

Distribution conditions for this product include:

- ensuring that retail clients meet the eligibility requirements for the product
- ensuring that distribution through branches is by appropriately trained

The review triggers that would reasonably suggest that the TMD is no longer appropriate include:

- a significant dealing of the product to consumers outside the target market occurs;
- a significant number of complaints is received from customers in relation to their purchase or use of the product that reasonably suggests that the TMD is no longer appropriate;
- A material change to the product or the terms and conditions of the product occurs which would cause the TMD to no longer be appropriate;

Review **Periods**

First review date: 5 October 2022

Periodic reviews: every 2 years after the initial and each subsequent review

Distribution Reporting Requirements

The following information must be provided to Central West Credit Union by distributors who engage in retail product distribution conduct in relation to this product:

Type of information	Description	Reporting period
Significant dealing(s)	Date or date range of the significant dealing(s) and description of the significant dealing (eg, why it is not consistent with the TMD)	As soon as practicable, and in any case within 10 business days after becoming aware
Complaints	Number of complaints	Every 3 months